

	Health Care
<b>Name of Contracting Activity</b>	Health Care Company X
<b>Contract Number</b>	MSA NO: XXXXX
<b>Contract Type</b>	Time and Materials
<b>Total Contract Value</b>	<b>\$2.4 mil</b>
<b>Project Office</b>	Infrastructure and Security



**Provided Program/Project management/PMO AND Change Control for (5K employees across 300 locations):** Palo Alto Networks, ServiceNow/IDEAS, eXpel, Microsoft 0356 and AD, AWS, Cisco

- **Server Refresh** - VMWare version 6.5 was end-of-life. To upgrade to the next version (7.0), we replaced all out of specification Dell blade servers to meet the minimum hardware requirements of VMWare 7.0. This was required to support current capacity and growth of image storage at Health Care Company X Partner Sites (AHI, RL, DR, CLT, and TMI). This provided increase performance for the growth of Health Care Company X companies and the growing size of images and history requirements.
- **Storage Refresh** - Replaced end of support storage arrays and expanded storage to meet demand. This was required to support current capacity and growth of image storage at Health Care Company X Partners (AHI, RL, DR). This was crucial given growth of companies and growing size of images and history requirements.
- **Business Continuity Management and Disaster Recovery** – This project includes deploying tools, processes, and policies that utilize Veeam and enables Health Care Company X to quickly resume normal business operations in the event of a natural or manmade disaster or in the event of a critical IT or cyber incident. We are now moving into the BCM phase to establish a Disaster Recovery Program that leverages enables the entire Health Care Company X Security Posture to recover operations in the event of an IT related incident, not just VEEAM recovery.
- **Privileged Access Management** – The PAM system when fully deployed will enable secure access to critical resources for administrators and a password vault for users to manage their passwords. This will enable administrators to access resources without knowledge of the system passwords and automatically rotates those passwords after use. This deployment meets HIPAA Security rule objectives and helps minimize the risk of a security event related to Health Care Company X vendors and business associates,
- **Palo Alto Networks Enterprise-Wide Deployment (Next Gen Firewalls, Cortex, Panorama, and Prisma Access)** – This project will support Health Care Company X goal objectives: a) enable the business to quickly scale with an "Acquisition Ready" architecture that allows IT to enable the business to lower the time to onboard each location by 60%, b) create a Zero Trust foundation to provide a more consistent, proactive security and visibility model with a single solution, c) enable the business to migrate to a Cloud based model seamlessly with a proactive security enforcement mode, d) extend security and visibility down to the user providing a better overall customer experience, e) consolidate solutions allowing for the elimination of patch management at the partners companies, and reduce complexity and provide granular segmentation, f) minimize the risk of data leakage and create isolated segments within the business to eliminate a widespread cybersecurity outbreak.
- **Security Monitoring (eXpel)** – This project will improve the security monitoring program of Health Care Company X through the onboarding of eXpel as a 24x7 monitoring and containment solutions provider that integrates with the Health Care Company X technology and security stack. This project is providing containment of systems with malicious or suspicious activity and allows for tuning and refinement of alerts and alarms and response procedures.
- **ServiceNow Implementation** - Implementing enterprise service delivery function across all Health Care Company X.
- **Email Migration to Health Care Company X Enterprise Solution for Health Care Company X Partner Companies** - The purpose of this project was to complete the migration of email and user accounts to the US Radiology email and active directory environment. This drove user complexity to go down as the users now only need a single sign-on account to access all of their resources. The environment is also more secure as a single domain providing a smaller attack surface as opposed to multiple domains.
- **SIS Labor Types** – Program/Project managers, Business Analysts, including Cloud, Security Engineers, and Architects.

**Applicable NAICS Codes**

- 517919 – All other Telecommunications
- 541519 – Other Computer Related Services
- 541618 - Other Management Consulting Services
- 561422 – Telemarketing Bureaus and Other Contact Centers



**SYNERGISTIC IT SOLUTIONS**