

PAST PERFORMANCE – FBI

Industry	Federal Government
Name of Contracting Activity	Federal Bureau of Investigation
Contract Number	GS11T08BJD6002 (WITS3)
Contract Type	Fixed Price
Total Contract Value	\$8,214,800
Project Office	Counterterrorism Division (CTD)



Project Description

FBI Business Closed - 5 years team			
TO#	Task Order Description	Total Revenue	Comment
1	PBX procure and install	\$1,600,000	This included installation of the Avaya VoIP PBX and associated network equipment, cabling, and phones
2	PBX PRIs to connect to PSTN	\$1,080,000	24 PRIs to the PSTN to connect the FBI building to the world
3	Avaya Professional Services	\$4,076,800	Support was for 2 FTEs at \$196 per hour during normal working hours
4	Diverse SONET (BIG BANDWIDTH)	\$1,320,000	This was for 2 OC-192s that were fiber constructed to the building to ensure physical diversity
5	Security System procure and install	\$120,000	FBI building was 200,000 sq
6	Video Teleconferencing System procure and install	\$18,000	This was for 8 conference Rooms and the 1 big Theater and include MCU
Total Value over 5 Years		\$8,214,800	

Hardware and Software Technologies Used

- Avaya IP PBX and Phones
- Cisco router, switches, MCUs
- Multitude of Security detection devices, cameras, and controller
- Dark Fiber construction
- Professional Services – staff augmentation and by-the-drink
- Transport and Voice Telecommunications services

Customer Satisfaction

- Became the goto provider for all Networking needs inside the FBI building because of our flexibility and willingness to solve problems.

Team Woodmoor | Start-up

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Hardware and Software Technologies Used

- Avaya IP PBX, Phones and Contact Center
- SMS Gateway (A2P)
- Cisco router, switches, MCUs
- Multitude of Security detection devices, cameras, and controller
- Professional Services – staff augmentation and by-the-drink
- Transport and Voice Telecommunications services

Customer Satisfaction

- Became the goto provider for all Contact Management Solution needs inside the Counter Terrorism building because of our flexibility and willingness to solve problems